

Name Paul Harding

South African Quality Institute

Name of presentation

An executive perspective of auditing

About the Author

Paul Harding retired in 2004 as Head of Corporate Quality at Nissan South Africa. He is far from retired though and spent some time operating as sole proprietor of Tri Q Cooperation Business Development in the field of Business improvement. TRIQ focused on Japanese improvement methodologies including the implementation of Hoshin Kanri (Policy Deployment)

For the past year he has been working full time at the South African Quality Institute promoting quality in the broad spectrum of Business, government, public sector and particularly in the development of quality in schools. He is currently acting MD of SAQI.

He has published numerous academic papers on Quality and Policy Deployment and has spoken at over 30 conferences.

Paul holds a Masters degree in Industrial Administration at the University of Cape Town

He is a member of the Emerald publishing literary community,

Is vice chair of the Services SETA quality Chamber Board.

A member of Community of Expert Practitioners at SAQA

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Abstract

There is a widely held belief that strategy and operations should be kept apart and have no common ground. This presentation will try to dispel that view and prove that without a focus on the detail of daily management an organization's strategy will not be implemented effectively.

The presentation is taken from the paper published in the International Journal of Operations and Production Management entitled Dynamic Capabilities Top Executive Audits and Hoshin Kanri that was written by the presenter in conjunction with the University of East Anglia in the UK.