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Company

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NQFS Management Solutions

**Name of presentation**

An auditee perspective of Quality and  
food safety audits in a changing world  
and some valuable lessons learnt.

#### **About the Author**

Nick Kalidass has over 3 decades of experience in fields including Sugar Factory Operations, Quality Assurance Systems, Laboratory Management, Food Safety and QMS Implementation, Food Safety Auditing, Supplier Auditing and Training.

Recent projects include implementation of ISO 9000 Systems, Good Manufacturing Practices, Food Safety Management Systems (including HACCP) and Training of Production personnel.

Good knowledge of Quality and Food Safety requirements of companies including Silver Spoon & Napier Brown (BRC), Kraft Foods, Mars, Woolworth's, Spar, Pick & Pay and Coca Cola. Member of South African Quality Institute (SAQI) and SAATCA

#### **Abstract**

The application of certification schemes is constantly growing, and it's spreading into more and more aspects of our work and our lives. The challenge for QMS and Food Safety practitioners is the extent to which these schemes can add value to small and large enterprises, without necessarily adding to the cost of doing business.

The author has been privileged to work with auditors from major multinationals including Coca Cola (SA and International), Napier Brown and Silverspoon (BRC Standards), Mars, Woolworths (SA), Sudsuker (Germany), Kraft Foods, Pick and Pay and Spar. There is no shortage of quality skills and knowhow, but what is lacking is the contribution of quality to areas of social and economic development, sustainability, issues, the environment and for economists, the bottom line.

This paper examines auditing from the auditee perspective into categories of good, bad and indifferent and offers some suggestions for the industry. The current economic climate may force a rethink on what is nice to have and what is essential.