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Organisation:
Advantage A.C.T. Pty Ltd

Name of presentation
Practical Auditing: Issues of concerns in the S.A. market

About the Author

Christel Fouché, our Managing Director, has gained her SHEQ experience and stature in this specialised industry over the last 20 years in various industries and mines. She has completed her MBA in H&S through the University of Southern Queensland. She is also an accredited trainer (1104 & 1105) with City & Guilds and received her International Certificate in Training with merit. She is a qualified & accredited facilitator & assessor (HW592AR0600235) with the ET&DP SETA. Christel is also a Lead auditor in Health & Safety, Environment & Quality (SAATCA Lead Auditor for ISO9001, ISO14001 & OHSAS18001). She is also a Lead Tutor for Moody International/IRCA on the ISO and OHSAS standards (ISO9001, ISO14001, OHSAS18001 & ISO27001). She is also the chair of the SAATCA OHSAS18001 Scheme committee.

Currently Christel is a lecturer for the UNISA Centre for Business Studies' Total Quality Management (TQM) programme and has an intake of 550 students per year. She has developed the 4th module (SHEQ), assignments, and exam papers and is facilitating the process. She is also a mentor for the NADSAM students and the USQ MBA and Master students.

Her clientele included the majority of companies and mines in South Africa as well as various global organisations in South America, United Arab Emirates, Australia, Zambia, Mauritius, Ghana, Namibia & Botswana. She was also a key factor in the introduction of effective SHEQ training in South America (Carajas) and did training there for the biggest iron/steel mine in the world. Other clients include: BHP Billiton, ESKOM, S.A. National Parks Board, Highveld Steel & Vanadium Corporation, NamDeb, Mondi, Local Municipalities, De Beers, Fraser Alexander, LTA Grinaker, Transnet, Mercedes Benz S.A., Chemsolve Group of Companies, Spoornet, Dept of Water Affairs & Forestry, Media24 & Vodacom, to mention but a few. Christel is also very active in the accreditation process of the organisation and was instrumental in Advantage A.C.T getting accredited by the Health & Welfare Seta. She also managed to get the Integrated SHEQ Internal Auditors course accredited through the SETA & registered through SAATCA, which is the first auditors' course in S.A. to be accredited at a SETA and to be registered with SAATCA of this nature. Christel is also a very popular guest speaker at various conferences such as Safety Africa, IIR, etc. She has delivered a paper in Santiago, South America, in September 2005 on the Pitfalls in OHSAS18001 & possible solutions.

Various SHEQ articles written by Christel have been published in the National Safety, Safety Management, Risk Management, Mines & Quarries and other magazines. She has been appointed as the Editor-in-chief of the Health and Safety Advisor and also writes regular articles for the first SHEQ web portal in Africa at www.sheqafrica.com. During the last year Christel has published her first book: Discussing SHEQ Issues – a compilation of her most important articles to the SHEQ profession.

She maintains a SHEQ blog at www.christelfouche.com where she shares SHEQ knowledge and experience with fellow SHEQ professionals. Christel is well known in the industry for the very high standards that she sets, as well as the high quality of auditing, consulting and training that she delivers.

Abstract

The S.A. market has been struggling with the quality of auditors and auditing over the past few years. Specifically in terms of the actual practical audit itself - a huge concern is the method of auditing that is used by many an auditor. Let us have a look at some of the concerns raised and possible causes and solutions to these concerns:

- + Auditor qualifications & ISO19011 Table 1 P 27 requirements
- + Practical audit hour accumulation
- + Audit method & ISO19011 P. 10 guideline
- + Pre-audit preparation
- + Audit execution
- + Conducting an opening meeting
- + Suggested audit method
- + Conducting a closing meeting
- + Audit closure
- + Issues of concern
- + Time management
- + Balancing the disciplines when performing integrated audits
- + On who's side are you?
- + Other